

Schedule of Bank Charges effective from Jan 01, 2025

**Zarai Taraqati Bank Limited -
Islamic Banking Division**

SCHEDULE OF BANK CHARGES

Effective Jan 01, 2025



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1. PAY ORDER/DEMAND DRAFT

a) Issuance or cancellation of Pay Orders/DD

- | | |
|----------------------------|------------------|
| i) For Account Holder | Rs. 150/-(Flat) |
| ii) For Non Account Holder | Rs. 200/- (Flat) |

b) Issuance of Duplicate Pay Order/DD in

In lieu of original reported lost

- | | |
|---|------------------|
| i) For Account Holder /
Non-Account Holder | Rs. 250/- (Flat) |
|---|------------------|

Issuance of Pay Orders for students

- | | |
|---|----------------|
| i) For payment of fee favoring educational.
institutes, HEC, Boards etc. | Rs. 25/-(Flat) |
|---|----------------|

2. CALL DEPOSIT RECEIPTS (CDR)

- | | |
|--|-----------|
| a) Issuance charges per CDR
For Non-account holders | Rs. 100/- |
|--|-----------|

- | | |
|------------------------|------|
| b) For account holders | Free |
|------------------------|------|

- | | |
|---|-----------|
| c) Issuance of Duplicate CDR
For A/C holder and Non-Account
Holder: | Rs. 100/- |
|---|-----------|

Note:

The charges for making the instrument for payment of fee/dues in favor of Educational Institutions i.e HEC/Board etc. not to exceeds 0.50% of fee/dues amount or Rs.25/- per instrument (including FED) whichever is less

3. BANKERS CHEQUE

Issuance or cancellation of Bankers Cheque

- | | |
|----------------------------|------------------|
| i) For Account Holder | Rs. 150/-(Flat) |
| ii) For Non Account Holder | Rs. 200/- (Flat) |

cancellation of Bankers Cheque

- | | |
|----------------------------|------------------|
| i) For Account Holder | Rs. 200/-(Flat) |
| ii) For Non Account Holder | Rs. 300/- (Flat) |

Duplicate issuance of Bankers Cheque

- | | |
|--|-----------------|
| i) Flat for Account Holder/Non Account holders | Rs. 200/-(Flat) |
|--|-----------------|

Issuance of Bankers Cheque for students

- | | |
|---|----------------|
| i) For payment of fee favoring educational.
institutes, HEC, Boards etc. | Rs. 25/-(Flat) |
|---|----------------|

4. BILLS

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- | | |
|---|--------------------------|
| a) Outward Bills for Collection(OBC) Lodgment | 400 plus courier charges |
| b) Inward Bills for Collection IBC | 400 Plus courier charges |

NOTE

In addition to above, commission / service charges, courier/postage and all applicable Government levies will also be recovered according to prescribed tariff (Where applicable).

5. INSTRUMENT RETURN CHARGES

A charge of Rs. 200/- for documentary and Rs. 100/- flat for clean collection be made in case the instrument is returned unpaid.

6. MISCELLANEOUS CHARGES

- | | |
|----------------------------|----------------------------|
| a) Issuance of Cheque book | Rs. 12.00 per leaf |
| b) Stop payment of cheque | *Rs. 300/- per instruction |

*Stop payment charges are to be levied per instruction whether it is for one or more cheques.

- | | |
|--|--|
| c) Issuance of statement of account
Additional/Duplicate on requests | Rs. 50/- other than staff
(Inclusive of FED) |
| d) Standing Instructions charges | Rs. 100/- per instruction |
| e) Issuance of Encashment Certificate | a) Free (Within 3 months of the
date of remittance received)
b) Flat Rs.300 + FED per
Certificate shall be charged
beyond 3 months of the date of
remittance received.
c) Charges for the issuance of
Duplicate EC/PRC shall be
Rs.300/ + FED - within one year.
and Rs.600/- + FED per
certificate shall be charged if
beyond one year |
| f) SECP fee structure for online facility for Banks to access
Information about companies under companies Act, 2017 | a) Private Company Rs. 1100/-
b) Public Company Rs. 2000/- |

7. BASIC BANKING ACCOUNT (BBA)

Maximum of two deposits and withdrawals transactions (cash & Clearing) per month are allowed free of charge on Islamic BBA Account Holders. However, any transaction (cash & clearing) in a calendar month after those mentioned above will be charged a flat fee of Rs. 50/- in addition to regular charges of services as per SOC.

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8. FREE BANKING SERVICES (Islamic Business Deposit Account)

- a) Free Cheque books (if monthly average balance is 200,000/- or above)

9. ONLINE & CLEARING (NIFT) CHARGES

- | | |
|--|----------------------------|
| a) Online cash withdrawals charges within city | Rs. 100/- |
| b) Online cash withdrawal charges intercity | Rs. 100/- |
| c) Online Account to Account Transfer charges within city | Rs. 100/- |
| d) Online Account to Account Transfer charges inter city | Rs. 100/- |
| e) Online cash deposit within city | Free |
| f) Online cash deposit inter city | Free |
| g) NIFT Clearing charges within city | Free |
| h) NIFT Clearing Charges Inter city | Rs. 500/- |
| i) Clearing Cheque returned within city | Rs. 100/- |
| j) Clearing Cheque Returned inter city | Rs. 250/- |
| k) Special same day clearing through NIFT | Rs. 400/-Flat / Instrument |
| l) Same day Clearing Return Charges through NIFT
Per instrument | Rs. 300/- |

10. LOCKERS / KEY DEPOSIT CHARGES

- a) (To be recovered annually, in advance)

TYPE	RENT PER ANUM	KEY DEPOSIT
SMALL	Rs. 1,200/-	Rs. 3,000/-
MEDIUM	Rs. 1,800/-	Rs. 5,000/-
LARGE	Rs. 2,500/-	Rs. 7,000/-

- b) locker Breaking Charges: Rs. 1500/- or actual whichever is higher
- c) The customer undertakes that in case of late payment of rent after one month of due date by him/her without a valid Shariah reason acceptable to the bank, he/she will pay as NAZAR sum calculated @ 25% of applicable annual rent, If so demanded by ZTBL and transfer to charity fund constituted by the ZTBL-Islamic Banking Division to be donated for charitable purpose and this contribution to charity fund shall not constitute income of the Bank.

NOTE

In case a locker is broken due to non payment of fee and its contents are retained with inventory in a separate locker, whenever, the locker holder(s) visit the bank for collection of items, all outstanding fee and break opening charges should be recovered before the contents are delivered.

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11. CHARGES FOR DIGITAL BANKING SERVICES

PRODUCT TYPE		PARTICULARS	CHARGES
ATM Card Issuance Fee	Silver Card	Valid for 03 years	Rs. 800/-
ATM Card Issuance Fee	Gold Card		Rs. 1500/-
ATM Card Renewal Fee	Silver Card	After 03 years	Rs. 800/-
ATM Card Renewal Fee	Gold Card		Rs. 1500/-
ATM Card Replacement Fee	Silver Card	On Customer request any time	Rs. 800/-
ATM Card Replacement Fee	Gold Card		Rs. 1500/-
ATM Card Activation	Silver and Gold Cards		Free
ATM Cash Withdrawal	Silver Card	Owns Bank ATM's (Cash withdrawal at ZTBL ATM's)(up to 50k)	Free (As per regulator instruction)
		(Cash withdrawal at 1Link ATM's)(Up to 50K)	Rs. 23.44 per transaction (Inclusive of FED)
	Gold Card	Owns Bank ATM's (Cash withdrawal at ZTBL ATM's)(up to 100k)	Free (As per regulator instruction)
		(Cash withdrawal at 1Link ATM's)(Up to 100K)	Rs. 23.44 per transaction (Inclusive of FED)
ATM Receipts Fee	Us on Them	Rs. 2.5 per receipt, Fee will be charged if customer required receipt of transaction	
Cardless/Biometric Transaction		Us-on-Us Only	Rs. 15.00 per transaction
1-Link ID- Biometric ATM Transaction on 1 Link member banks	Us on Then	Up to 2% of transaction amount per transaction for ZTBL account holders. For other bank account holders, according to user's bank SOC	
Balance Enquiry (Silver & Gold) card		On own Banks ATM	Free (As per regulator instruction)
		On any other 1Link member	Rs. 3.13 per

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		Banks ATM	transaction (Inclusive of FED)
Fund Transfers Through ADC Channel			
Intra Bank Funds Transfer (FT)	Silver Card	Fund Transfer to Own Account, Any ZTBL Account (Up to 200K)	Free
	Gold Card	Fund Transfer to Own Account, Any ZTBL Account (Up to 500K)	Free
Funds Transfer Through ATM to Other Bank (IBFT)	Silver Card	Up to 200k	Rs. Up to Rs.25000 per month per account is free after limit exhaust, 0.1% of transaction or Rs.200, whichever is less
	Gold Card	Up to 500K	
Only Account Title Fetch			Rs. 1 per transaction(Since 1 Link charges members Bank)
Utility Bill Payments			
Bill Payment	Silver and Gold Card	Bill Amount	Free for customer
Only Bill enquiry			Rs. 1 per transaction(Since 1 Link charges members Bank)
Tax Payment charges (ADC & OTC)		Up to 100K	Free (As per regulator instruction)
		100K to 1Million	
		Above 1Million	
Purchase (POS)			
Point of Sale transaction (Domestic)	Silver and Gold Card	Up to 50k for Silver Card Up to 100K for Gold Card	Free for customer
Dispute Handling charges		In case of Valid Claim	Free for customer
		In case of invalid Claim	Rs.10/-

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SMS Alert Service Charges		
ADC Services & Salary Credit Transaction		Free (As per regulator instruction)
Over the Counter Transactions		Rs.300(plus tax)/- per annum
1 Link OTC Portal (Over the Counter)		
Bill Payments		Free
Funds Transfer through 1 Link OTC to Other Bank(IBFT)		0.2% of transaction amount
INTERNET BANKING		
Funds Transfer to other Banks(IBFT)	From 0 to 10,000	Free for Internet Banking register users
	From 10001 to 200,000	Free for Internet Banking register users
Intra Bank Fund Transfer	Funds Transfer to own Account, any ZTBL Account (up to 200k	Free for Internet Banking register users
Only Account Title Fetch		Free for Internet Banking register users
Utility Bill Payment		Free for Internet Banking register users
Bill inquiry on 1 link BPS fee		Free
Mobile Top-up		Free for Customer
Tax Payment Charges	Up to 100K	Free (As per regulator instruction)
	100K+ TO 1M	
	Above 1M	
MOBILE BANKING		
Funds Transfer to other Banks(IBFT)	From 0 to 10000	Free as per regulator
	From 10001 to 200,000	Free for MB Registered Users
Intra Bank Fund Transfer	Funds Transfer to own Account, any ZTBL Account (up to 200k)	Free (As per regulator)
Only Account Title Fetch		Free
Utility Bill Payment		Free
Bill inquiry on 1 link BPS fee		Free

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Mobile Top-up		Free
Tax Payment Charges	Up to 100K	Free (As per regulator instruction)
	100K+ TO 1M	
	Above 1M	
Accessibility of multiple account from a single Card(Silver & Gold)		
Additional Account Linking on Single Card(Silver & Gold)	Max.03 account link including default account	Rs. 400 per additional account

Digital Banking Services Charges for ZTBL Staff			
ATM Card Issuance Fee	Silver Card	Valid for 03 years	Rs. 800/-
ATM Card Issuance Fee	Gold Card		Rs. 1500/-
ATM Card Renewal Fee	Silver Card	After 03 years	Rs. 800/-
ATM Card Renewal Fee	Gold Card		Rs. 1500/-
ATM Card Annual Fee	Silver Card	For 01 year	Free
ATM Card Annual Fee	Gold Card		Free
ATM Card Activation	Silver and Gold Cards		Free
ATM Cash Withdrawal	Silver Card	Owens Bank ATM's (Cash withdrawal at ZTBL ATM's)(up to 50k)	Free (As per regulator instruction)
		(Cash withdrawal at 1Link ATM's)(Up to 50K)	Rs. 23.44 per transaction (Inclusive of FED)
	Gold Card	Owens Bank ATM's (Cash withdrawal at ZTBL ATM's)(up to 100k)	Free (As per regulator instruction)
		(Cash withdrawal at 1Link ATM's)(Up to 100K)	Rs. 23.44 per transaction (Inclusive of FED)
ATM Receipts Fee	Us on Them	Rs. 2.5 per receipt, Fee will be charged if customer required receipt of transaction	
Cardless/Biometric Transaction		Us-on-Us Only	Rs. 15.00 per

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			transaction
1-Link ID Biometric ATM Transaction on 1 Link member banks	Us on them	Up to 2% of transaction amount per transaction (for ZTBL account holders on 1 Link member banks). According to user's bank SOC (for another bank account holder ZTBL ATMs)	
Balance Enquiry (Silver & Gold) card		On own Banks ATM	Free (As per regulator instruction)
		On any other 1Link member Banks ATM	Rs. 3.13 per transaction (Inclusive of FED)
Intra Bank Funds Transfer (FT)	Silver Card	Fund Transfer to Own Account, Any ZTBL Account (Up to 200K)	Free
	Gold Card	Fund Transfer to Own Account, Any ZTBL Account (Up to 500K)	Free
Funds Transfer Through ATM to Other Bank (IBFT)	Silver Card	Up to 200k	Rs. Up to Rs.25000 per month per account is free. After limit exhaust, 0.1% of transaction amount or Rs.200 whichever is less (as per regulators instructions)
	Gold Card	Up to 500K	
Only Account Title Fetch			Rs. 1 per transaction
Bill Payment	Silver and Gold Card	Bill Amount	Free for customer
Only Bill enquiry			Rs. 1 per transaction
Tax Payment charges (ADC & OTC)		Up to 100K	Free (As per regulator instruction)
		100K to 1Million	
		Above 1Million	
Point of Sale transaction	Silver and Gold Card	Free for customer	

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(Domestic)			
Dispute Handling charges		In case of Valid Claim	Free for customer
		In case of invalid Claim	Rs.10/-
1 Link OTC Portal (Over the Counter)			
Bill Payments		Free	
Funds Transfer through 1 Link OTC to Other Bank(IBFT)		0.2% of transaction amount.	
INTERNET BANKING			
Funds Transfer(IBFT)	From 0 to 10000	Free (As per regulator instruction)	
	From 10001 to 200,000	Free for IB registered customers	
Intra Bank Fund Transfer	Funds Transfer to own Account, any ZTBL Account (up to 200k)	Free (As per regulator)	
Only Account Title Fetch		Free	
Utility Bill Payment		Free for Customer	
Bill inquiry on 1 link BPS fee		Free	
Mobile Top-up		Free for Customer	
Tax Payment Charges	Up to 100K	Free (As per regulator instruction)	
	100K+ TO 1M		
	Above 1M		
MOBILE BANKING			
Funds Transfer(IBFT)	From 0 to 10000	Free (As per regulator instruction)	
	From 10001 to 200,000	Free for MB Registered Users.	
Intra Bank Fund Transfer	Funds Transfer to own Account, any ZTBL Account (up to 200k)	Free (As per regulator)	
Only Account Title Fetch		Free	
Utility Bill Payment		Free	
Bill inquiry on 1 link BPS fee		Free	
Mobile Top-up		Free	

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Tax Payment Charges	Up to 100K	Free (As per regulator instruction)
	100K+ TO 1M	
	Above 1M	
Accessibility of multiple account from a single Card(Silver & Gold)		
Additional Account Linking on Single Card(Silver & Gold)	Max.03 account link including default account	Rs. 400 per additional account

(Note: All charges of (ADC) are exclusive of FED other than inclusive)

12. SCHEDULE OF RTGS CHARGES ON SETTLEMENT OF 3RD PARTY FUNDS TRANSFER THROUGH PRISM SYSTEM

a) Lower value limit Rs. 1,000,000/- and above

DAY	TRANSACTION TIME WINDOWS	PER TRANSACTION CHARGES (PKR)
Monday to Friday	9:00 AM – 1:30PM	Rs. 200/-
	1:30PM – 3:00PM	Rs. 300/-
	3:00PM – 4:00PM	Rs. 500/-

b) Lower Value Limit Rs. 100,000/-

DAY	TRANSACTION TIME WINDOWS	PER TRANSACTION CHARGES (PKR)
MON – FRI	9:00AM – 4:30PM	Rs. 25/-

Note

NIL Charges on RTGS transactions (in light of SBP instruction vide PSD Circular No.2 of dated 18-03-2020, till further instructions of SBP)

13. PROCESSING AND DOCUMENTATION CHARGES OF ISLAMIC FINANCING CASES

The Following Charges shall be recovered:

- | | | |
|----|--|---------------------|
| a) | Islamic Financing case file / booklet | Rs. 200/- |
| b) | E-CIB (CWR) Charges | Rs. 50/- per client |
| c) | Out of Pocket Expenses | At Actual |
| d) | Islamic Financing Application / Appraisal Fee/Processing Fee | |

Type of Islamic Financing	Charges
---------------------------	---------

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For Development Finance	10,000/- per Financing Case (if the case is approved)
For Production Finance	7,000/- per Financing Case ((if the case is approved)

e) Postal Charges are as under: -

Sr. No.	Purpose of financing	RATE OF POSTAL CHARGES
1	Production	Rs. 500/-
2	Development Financing with tenure upto five years	Rs. 1,000/-
3	Development Financing with tenure above five years	Rs. 2,000/-

Note:

- a) In addition to the above charges, all Government levies including federal exise duty / provisional sales tax on services as per prevailing rates subject to change that will be notified by the Tax Department of ZTBL, Head Office, Islamabad.
- b) Free remittance facility through DD/PO only shall be available for Bank Employees in service and retired under regular scheme, for the amount not exceeding their monthly salaries & fringe benefits, if any.