

## CAREER OPPORTUNITY

ZTBL, a renowned specialized financial institution with a wide network of Branches all across the country is inviting applications from energetic and challenge-oriented professionals with proven track record and capacity to perform as a catalyst for transformation in a challenging environment. The individuals who fulfill the below-mentioned basic eligibility criteria may apply for the following position:

<b>Position:</b>	<b>Head ERP Support</b>	No. Of Positions: <b>01</b>	<b>Level</b>	<b>SVP</b>
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### Basic Eligibility Criteria:

<b>Academic/ Professional Qualification:</b>	<ul style="list-style-type: none"> <li>The candidate must have minimum Bachelor Degree in Computer Science/Information Technology or related field duly recognized by HEC.</li> </ul>
<b>Experience:</b>	<ul style="list-style-type: none"> <li>Minimum 12 years of post-qualification professional experience in any reputed private/public sector organization.</li> <li>Minimum 8 years' relevant experience on comparable positions in banking Sector/Financial Institution</li> <li>Must have minimum 02 ERP module implementations and support in any reputable organization</li> </ul>
<b>Other Skills/ Expertise/ Knowledge Required:</b>	<ul style="list-style-type: none"> <li>Extensive experience in ERP support and management, with a strong track record of leadership.</li> <li>In-depth knowledge of Oracle E-Business Suite (EBS)</li> <li>Strong knowledge of Oracle ERP modules, including Financials, Supply Chain, Core HR and Hyperion.</li> <li>Knowledge of project management methodologies and experience in managing ERP system upgrades and implementations.</li> <li>Strong analytical and problem-solving skills, with the ability to make data-driven decisions.</li> <li>Hands on Experience on Oracle Fusion Cloud will be preferred.</li> </ul>

### Outline of Main Duties / Job Responsibilities:

- Develop and execute a comprehensive ERP support strategy aligned with the organization's goals and objectives.
- Establish and communicate support policies, procedures, and best practices to ensure consistent and high-quality support services.
- Implementation of ETLs and integration with other applications.
- Provide strategic leadership and guidance to the ERP support team, fostering a culture of excellence, collaboration, and continuous improvement.
- Manage the change management process for ERP system updates, enhancements, and patches.
- Collaborate with business stakeholders, IT teams, and vendors to plan and execute change requests and releases, ensuring minimal disruption to business operations.
- Develop and maintain a robust testing and quality assurance process to validate changes before production deployment.
- Lead the provision of exceptional support services to ERP system users, addressing their queries, issues, and requests in a timely and efficient manner.
- Identify opportunities to enhance ERP system functionality, performance, and user experience.
- Stay abreast of industry trends, emerging technologies, and best practices related to ERP systems and support.

<b>Eligibility</b>	<ul style="list-style-type: none"> <li>Applicant must have at-least second division (i.e. 45% marks or equivalent CGPA of 1.4/4.0 or 2.4/5.0) in degree on basis of which he is applying or eligible.</li> <li>Applicants relieved under any Golden Hand Shake Scheme/ Voluntary Separation Scheme (by whatever name) from Public Sector Organization for a period of five years are not eligible to apply.</li> <li>Applicants retired from any service under any Government (i.e. Federal or Provincial) or from any organization, body, authority or establishment owned or controlled by any Government or in which any Government has controlling share or interest are not eligible to apply.</li> <li>It is the requirement of the Bank that applicant should possess HEC verified degrees as well as previous experience certificates (in original) at the time of interview.</li> <li>Age of the candidate shall not be more than 55 years as on deadline for submission of application.</li> <li>Interested candidates may apply online through website: <a href="http://jobs.hrs-int.com/">http://jobs.hrs-int.com/</a> and <a href="https://www.ztbl.com.pk/jobs">https://www.ztbl.com.pk/jobs</a></li> </ul>
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<b>Employment Type:</b>	The position will be contractual for an initial period of 3 years with option of further extension on satisfactory performance. Market Competitive remuneration will be offered.
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- Advertisement Date: 25-June-2023
- Closing Date of Advertisement: 16-July-2023

**Note:** Applications received after due date will not be considered. No TA/DA shall be admissible for interviews.

**ZTBL is an equal opportunity employer - Women are encouraged to apply.**

**Please note that any kind of external/internal influence or SAFARISH in Recruitment process would lead to cancel the credentials of candidate and applicant would be immediately BLACKLISTED.**